

ARDENNES/BATAAN NEWSLETTER

November 2011

Fort Bragg, North Carolina

One Company. One Mission. Families First.®



From the desk of Cathy Cameron,

Community Management Director

Happy Thanksgiving!

Thanksgiving is a time when we reflect on the things for which we are thankful. We would like to take this opportunity to thank you – our residents – for serving our country as service members and military families.

SatisFacts phone survey

We're listening! Picerne Military Housing has hired SatisFacts Research to randomly survey 15 percent of on-post homes by telephone. If you receive a call from SatisFacts, please take a moment to provide your honest feedback. Your input and time is appreciated. To those of you already surveyed, thank you!

Back in October, you received a flier announcing the start of the SatisFacts survey. The bottom of this flier had a form where you can include your most up-to-date contact information. Please complete and return this form to your Neighborhood Office; this will ensure we are able to contact you in case of an emergency, as well as to follow-up on service requests and your satisfaction. You may also call or e-mail your Neighborhood Office to update your contact information. Thank you!

Energy efficiency in the winter

Energy efficiency is important year-round, including winter. Here are a few energy efficiency tips for the upcoming cooler temperatures:

- Keep air ducts unblocked at all times. This will ensure that the maximum amount of heat is circulating throughout your home.
- Replace your air filters each month. Clean filters will help keep your home warmer. Complimentary filters are available at your Neighborhood Office.
- Holiday lights should be turned off by 10 p.m. each night and should not be turned on until dusk. Additional holiday light reminders can be found in this month's newsletter.
- When away from home for an extended period of time, set your thermostat between 60 to 65 degrees, but do not turn off your heat. Picerne Military Housing recommends keeping your thermostat on 68 degrees in the fall and winter when you are home.

Resident events

Free resident events are one of the many ways Picerne continues to put Families First®. Thank you to everyone who came to our Fall Festival, held on October 14 in Biazza Ridge! Free food, music, bouncers, prizes, and hay rides made this event a huge success!

More great events are on the way later this year. Gifts from the Heart will be held on Tuesday, November 15 and on Tuesday, November 29. Please see this month's special insert for more details about our three event locations. We look forward to seeing you there!

NEIGHBORHOOD OFFICE

Manager
Sandy Martin

Maintenance Supervisor
Michael Maher

Hours of Operation
M-F 8:00 a.m. to 6:00 p.m.
SAT 10:00 a.m. to 5:00 p.m.

Address
101 Varsity Dr.

Phone
(910) 436-6054

Fax
(910) 436-1364

Website
www.braggpicerne.com

E-Mail
ardennes@picernemh.com

Important Numbers
Bragg Emergency from Cell Phone:
(910) 432-0911 or 911

Fort Bragg Crime Stoppers:
(910) 396-3937

90-REACT:
(910) 907-3228

*Work orders may be submitted online at www.braggpicerne.com,
by phone or at your Neighborhood Office.*

Energy saving holiday lights: Six reasons to choose LED holiday lights

Don't let your tree be the only "green" decoration in your home this holiday season. Switch to LED (light-emitting diode) holiday lights!

1. LED lights use about 90 percent less energy than traditional mini-lights.
2. LED bulbs are cool to the touch, reducing the risk of fire.
3. LED lights last as long as 100,000 hours, compared with only 1,500 for traditional mini-lights.
4. LED bulbs are more durable because they are made of plastic instead of glass.
5. LED bulb colors won't fade. Unlike traditional mini-lights, LED bulbs are not painted, so the colors do not fade or flake off.
6. If one LED bulb goes out, the others will stay lit.

Poop and scoop

Remember, Fort Bragg is a poop and scoop community. It is your responsibility to pick up your pet's waste. Be courteous to your neighbors by removing droppings from neighborhood common areas and yards.



Live Christmas tree tips

When purchasing or decorating a natural tree, we encourage you to:

- Check for freshness. A fresh tree is green, and its needles are hard to pull from branches and do not break when bent between your fingers. Dry, brittle trees pose a higher fire risk.
- Cut a few inches off the trunk to expose fresh wood just before putting it in water.
- Place it in a stable container that will hold at least one, and preferably two, gallons of water.
- Keep the trunk base covered with water and check the water level each day.
- Keep the tree away from heat sources such as hot air ducts and television sets. Remember, heat will dry out your tree, increasing the potential to become a fire hazard.



If you have any questions or concerns regarding holiday decorations, contact your Neighborhood Office.

NOVEMBER 15 IS AMERICA RECYCLES DAY

America Recycles Day is the only nationally recognized day dedicated to the promotion of recycling in the country. Please take this opportunity to get your neighbors, family and friends excited about what can be accomplished when we all recycle year-round.

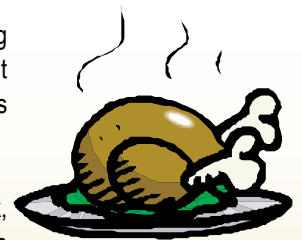


Recyclables that can be placed curbside in your recycling cart include cans, flattened cardboard boxes, papers, and plastic bottles #1-7. All recyclables must be free of food residue and loose in your recycling cart. Please contact your Neighborhood Office for a more detailed summary of items that belong in the trash or in the recycling. Thank you for doing your part!

Garbage disposals, grease and the holidays

The holidays are a time for celebrating with food, but holiday cooking clean-up is the number one cause of clogged sinks and unpleasant sewer back-ups. Follow these recommendations to keep your pipes clear this holiday season and year-round.

- Do not pour grease, oils or other fatty substances down your sink, toilet or sewer drains. These materials should be discarded with your regular trash.
- Allow fatty substances to cool and then scrape them into a sealable container. You may then place the container in your trash cart, or bring it to the DPW recycling facility located behind building 3-1137 on Reilly Road. DPW is open Monday through Friday from 7 a.m. to 4:30 p.m.
- To keep your garbage disposal working properly, do not use it to dispose of large quantities of food waste. Egg shells, potato skins, pasta, rice and other vegetables and meats can cause your disposal to clog and jam.
- Discard large food scraps into your regular trash prior to washing plates and pans.
- Use your garbage disposal only to dispose of food residue left in your sink after washing dishes.



Leaf removal services are here

Brickman, Picerne's lawn care subcontractor, will complete two removal services in the fall/winter. You will receive a flier that outlines your leaf pick-up days.



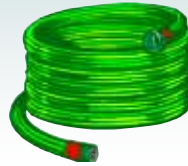
To help ease the leaf removal process, please keep your yards accessible to Brickman crews by unlocking fenced areas, storing toys and lawn furniture and keeping pets inside on your scheduled collection days. Pet waste should be removed or leaf removal crews will not enter your yard. Your cooperation is sincerely appreciated.

If you have opted to maintain your own yard, there are two options for leaf disposal:

1. You may rake your leaves to the curbline. Brickman crews will then pick up your leaves during your neighborhood's two scheduled seasonal leaf removal services.
2. You may bag leaves in clear bags and place them curbside on your weekly bulk trash day. Bagged leaves will be picked up by bulk trash crews, not Brickman.

Garden hoses and cold weather

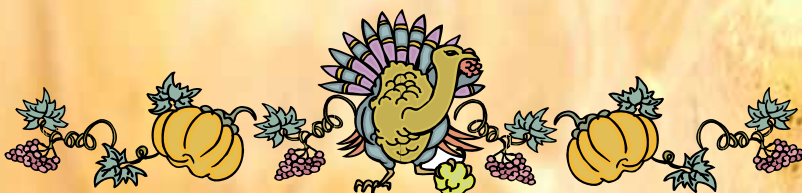
To prevent pipes from freezing and bursting, please disconnect garden hoses from outdoor spigots during winter months. Outdoor faucets should also be turned off completely. If you need assistance doing so, contact your Neighborhood Office. We're here to help.



Holiday crime prevention tips

The holidays are a time of cheer, but they're also the peak season for crime nationwide. Using good judgment can help prevent crime and keep your family safe this holiday season.

- Lock your car doors, roll up windows, and secure your valuables each time you exit your car. Do not store your keys in your car.
- Store valuable items like CDs, mp3 players, GPS systems, purses and wallets out of view in your car and remove suction cup marks from your windshield if you have any. Store holiday packages and purchases in your trunk and keep receipts with you. Fort Bragg regulations forbid these items from being stored in plain sight within cars.
- Close your garage door and secure all exterior doors and windows before leaving home. If you have a sliding glass door and do not already have a security bar, you may submit a request at your Neighborhood Office.
- When traveling out of town, make your home look lived-in. Ask a friend or neighbor to check your mail and pick up newspapers from your yard. Install timers to turn lights on and off during evening hours.
- If you live on Fort Bragg, fill out a Home Security Check Form and submit it to the Fort Bragg Military Police. Forms are available at your Neighborhood Office but must be submitted to MPs at the Fort Bragg Law Enforcement Center (Bldg. 2-5634 Armistead Street).



A reminder about your air filter(s)



Regardless of the season, please remember to change your air filter(s) every 30 days. Replacement filters are available at your Neighborhood Office. Replacing your filter will help your home remain comfortable throughout the year.

Holiday decoration reminders

- Picerne requires that all Christmas tree ornaments and decorations be noncombustible. Lights and lighting sets for use with Christmas trees must bear the label of Underwriters Laboratories, Inc. (UL) and must be in good condition.
- Never use electric lights on a metallic tree.
- If you use outdoor lights, make sure they have been certified for outdoor use.
- To hold lights in place, string them through plastic holders. Never use metal nails, hooks, staples or tacks.
- Lights must be turned off by 10 p.m. each night. Remember to turn off all holiday lights when you leave the house or go to sleep. They could short and start a fire.

Test Your Heater Today!

Don't be left out in the cold - test your heater today! Keep in mind, when using your heater for the first time, you may detect a smoke-like odor. This smell is caused by the dust that has accumulated in your unit during the summer months and will usually dissipate within a few minutes. Please do not call 911 unless you actually see smoke or flames.



Service Schedule for your Neighborhood

Your scheduled lawn mowing day may have changed. Please review the below service schedule for your neighborhood.

**Trash, Recycling & Bulk Trash:
Every Tuesday**

**Lawn Care:
Wednesday, November 2**

Calendar Events

Tuesday, November 15 and Tuesday, November 29 – Gifts from the Heart – Need ideas for economical holiday gifts? Come to Gifts from the Heart. Your family and friends are sure to love these creative and thoughtful gifts that you can make and personalize. Please see this month's insert for more information.

Friday, November 18-Sunday, November 20 – Yule Mart Craft Fair – Come and do some holiday shopping at the 2011 Yule Mart! All proceeds from this wonderful craft fair benefit the Fort Bragg community and help raise money for local scholarships and welfare funds. Yule Mart is open to the public and will be held at the Fort Bragg Club. Be sure to check out Santa's Secret Shop while you are there! Santa's Secret Shop provides the opportunity for young children to buy affordable holiday gifts for family. For more information, please visit www.fboasc.org/yulemart. The Yule Mart and Santa's Secret Shop will be open from 10 a.m. to 7 p.m. on November 18, from 9 a.m. to 6 p.m. on November 19, and from 11 a.m. to 3 p.m. on November 20.

Thursday, November 24 – Thanksgiving Brunch at the Fort Bragg Club – Seating times are 10 a.m. and 1 p.m. Reservations are required. Please call the Fort Bragg Club at (910) 907-2582 to make a reservation and for pricing.

Friday, November 25 – A Dickens Holiday – The Fayetteville/Cumberland County Arts Council and the Downtown Alliance invite you to visit historic downtown Fayetteville from 1 to 9 p.m. If you're looking for a special way to start the holiday season with your family, A Dickens Holiday is it! Come and enjoy horse-drawn carriages, cider, gingerbread, fireworks, costume contests, and more! For more information, please visit www.theartsCouncil.com.

Thursday, December 1 – Fort Bragg Christmas Tree Lighting – Bring the entire family to enjoy the lighting of the tree at 5:30 p.m. at the Main Post Parade Field. There will also be a special visit from Santa Claus, light refreshments, and caroling. For more information, please call FMWR at (910) 396-9126.

NOVEMBER

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

Daylight Saving
Time ends

All Picerne Offices and
Neighborhood Offices
closed 11 a.m. to
1:30 p.m.

Veterans Day
Neighborhood Offices
open 9 a.m. to 1 p.m.

Gifts from
the Heart
(see insert)

Yule Mart Craft Fair

Yule Mart Craft Fair

Yule Mart Craft Fair

Thanksgiving
All Picerne Offices and
Neighborhood Offices
closed

Neighborhood Offices
open 9 a.m. to 1 p.m.

Dickens Holiday
Downtown Fayetteville

Thanksgiving Brunch
at Fort Bragg Club

Gifts from
the Heart
(see insert)

December
Fort Bragg Tree
Lighting

Monthly Breast
Self-Exam

